



Rural Nevada
CONTINUUM OF CARE

STREET OUTREACH & EMERGENCY SHELTER

Quick Reference Guide

Overview

This guide provides an overview of **Street Outreach and Emergency Shelter services** under the **Emergency Solutions Grant (ESG) and Rural Nevada Continuum of Care (RNCoC) programs**. These programs help individuals and families experiencing homelessness by providing critical services and temporary housing.

Street Outreach Services

Street outreach engages unsheltered homeless individuals and connects them to housing and services.

Eligibility

Individuals must be **literally homeless (HUD Category 1)**, meaning they live in places not meant for human habitation (e.g., streets, cars, parks, abandoned buildings).

Eligible Services

Service	Description
Engagement	Building relationships and trust with individuals experiencing homelessness.
Case Management	Assessing needs, providing referrals, and coordinating services.
Emergency Health & Mental Health Services	Limited assistance for urgent medical or psychological needs.
Substance Use Treatment Referrals	Connecting individuals to substance abuse programs.
Transportation	Assisting with transportation to shelters, medical care, or service providers.

Emergency Shelter Services

Emergency shelters provide temporary housing for individuals and families experiencing homelessness.

Eligibility

- Must meet HUD's homeless definitions under Category 1, 2, 3, or 4 (literally homeless, imminent risk, homeless under other statutes, or fleeing domestic violence).
- No minimum residency requirement (no proof of state or city residency needed).

Eligible Services

Service	Description
Safe, Temporary Housing	Short-term shelter stays for individuals and families.
Case Management	Housing navigation, benefits enrollment, employment assistance.
Life Skills & Employment Services	Financial literacy, resume building, job placement.
Health & Mental Health Services	Access to medical, mental health, and substance abuse services.
Legal Services	Assistance with obtaining identification, benefits, and legal aid.

Program Requirements & Standards

Requirement	Street Outreach	Emergency Shelter
HMIS Data Entry	Required (unless victim service provider)	Required (unless victim service provider)
Housing-Focused Case Management	Encouraged	Required
Safety & Accessibility	N/A	Must meet habitability standards (24 CFR 576.403)
Length of Stay Limitations	N/A	Determined by provider policy
Equal Access & Nondiscrimination	Required	Required

Habitability/Privacy

- Emergency Shelters must meet safety, sanitation, and privacy requirements and habitability standards.

Special Considerations

- **Domestic Violence Survivors:** Must be provided with confidential referrals and access to victim service shelters.

- **Youth & Families:** Programs must coordinate with local school districts and child welfare services.
- **Veterans:** Should be referred to VA and Supportive Services for Veteran Families (SSVF) programs when eligible.

Compliance & Documentation

- Street Outreach and Emergency Shelter programs must participate in Coordinated Entry.
- All participant interactions, assessments, and referrals must be documented in HMIS or an approved alternative system.
- Shelters must meet HUD's habitability standards and ensure fair housing compliance.

Need Help?

For further details, refer to the **ESG & RNCOC Written Standards** @ <https://ruralnevadacoc.org/resources-page/> or contact your program administrator.