



Rural Nevada
CONTINUUM OF CARE

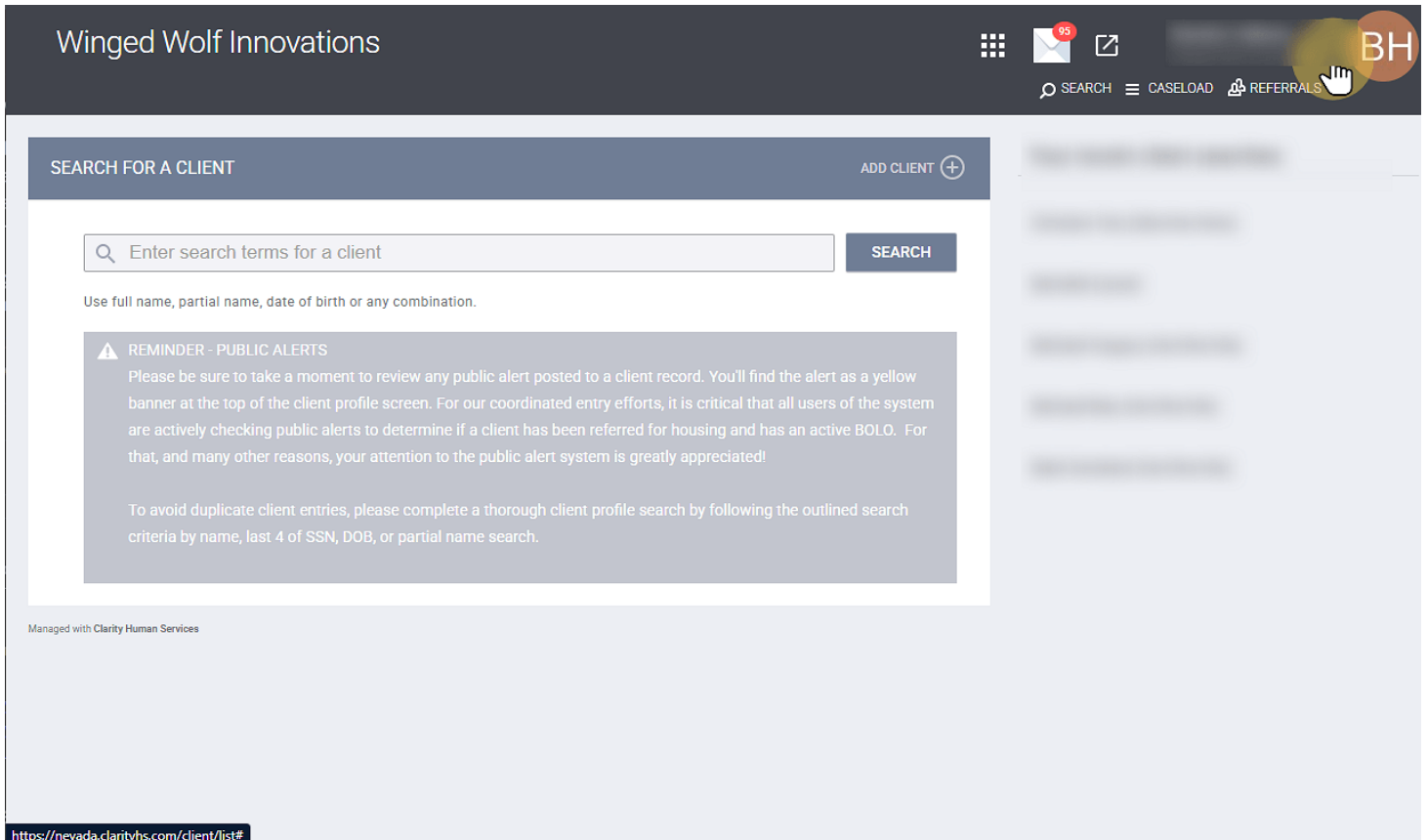
Referring Client to the Queue

When you need to refer a client back to the Community Queue, you can use this guide to help you.

Table of contents

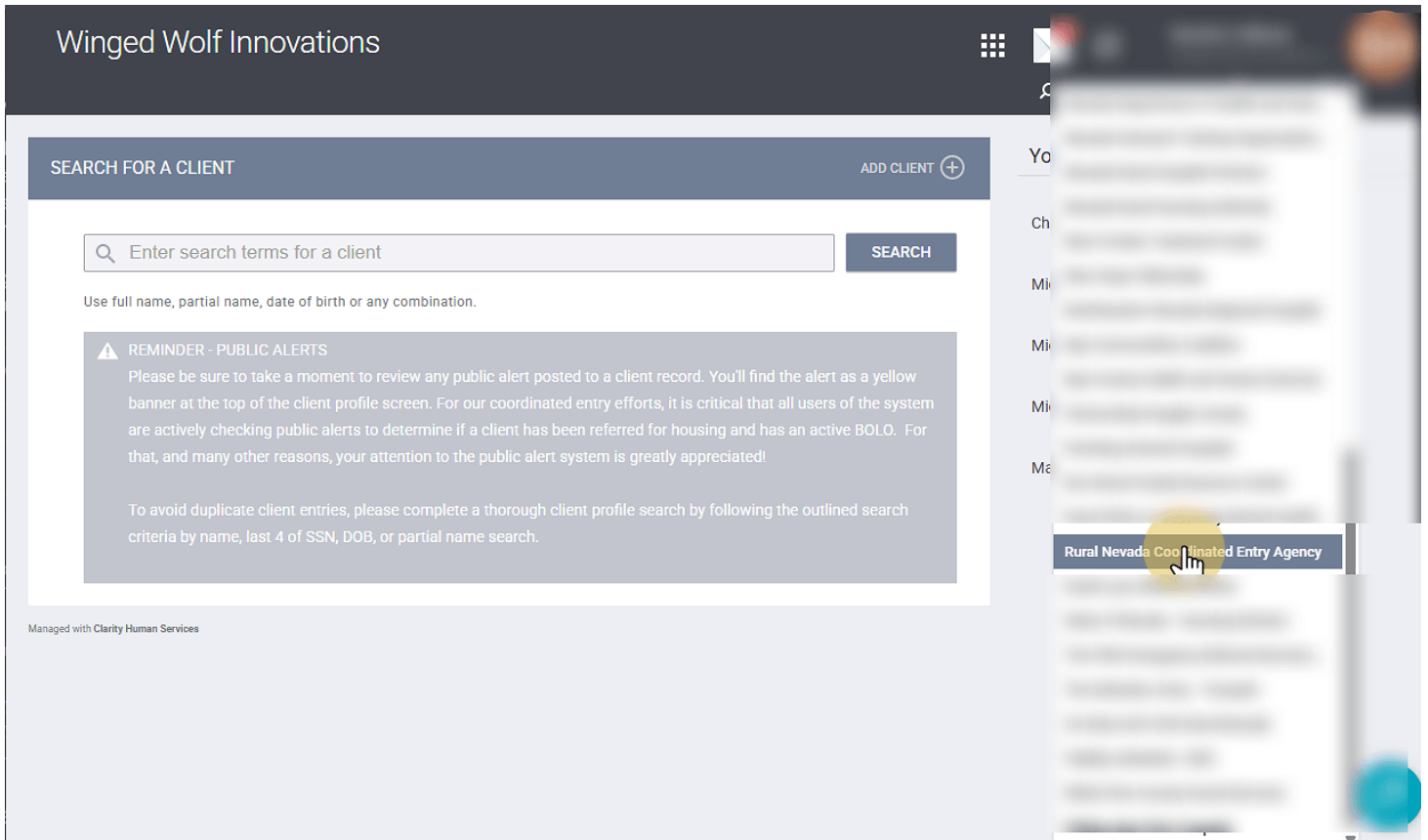
1 Click you agency drop down	3
2 Click "Rural Nevada Coordinated ENtry Agency"	4
3 Select your client or search for the UI	5
4 Click "Assessments"	6
5 Find their recent assessment and Click "ELIGIBILITY"	7
6 Click "Community Queue Default"	8
7 Click "Refer Directly to Community Queue"	9

1 Click you agency drop down



The screenshot shows the 'Winged Wolf Innovations' client management system. The top navigation bar includes a search icon, a 'CASELOAD' button, and a 'REFERRALS' button. A user profile icon with the initials 'BH' is visible in the top right corner. The main content area features a 'SEARCH FOR A CLIENT' section with a search input field and a 'SEARCH' button. Below the search field, there is a reminder box titled 'REMINDER - PUBLIC ALERTS' with the following text: 'Please be sure to take a moment to review any public alert posted to a client record. You'll find the alert as a yellow banner at the top of the client profile screen. For our coordinated entry efforts, it is critical that all users of the system are actively checking public alerts to determine if a client has been referred for housing and has an active BOLO. For that, and many other reasons, your attention to the public alert system is greatly appreciated!' and 'To avoid duplicate client entries, please complete a thorough client profile search by following the outlined search criteria by name, last 4 of SSN, DOB, or partial name search.' The footer of the interface shows the text 'Managed with Clarity Human Services' and a URL: <https://nevada.clarityhs.com/client/list#>.

2 Click "Rural Nevada Coordinated ENtry Agency"



The screenshot displays the 'Winged Wolf Innovations' software interface. The main section is titled 'SEARCH FOR A CLIENT' and includes a search bar with the placeholder text 'Enter search terms for a client' and a 'SEARCH' button. Below the search bar, there is a reminder box titled 'REMINDER - PUBLIC ALERTS' with the following text: 'Please be sure to take a moment to review any public alert posted to a client record. You'll find the alert as a yellow banner at the top of the client profile screen. For our coordinated entry efforts, it is critical that all users of the system are actively checking public alerts to determine if a client has been referred for housing and has an active BOLO. For that, and many other reasons, your attention to the public alert system is greatly appreciated!' and 'To avoid duplicate client entries, please complete a thorough client profile search by following the outlined search criteria by name, last 4 of SSN, DOB, or partial name search.'

On the right side of the interface, there is a list of search results. A yellow callout box with a hand cursor icon points to the 'Rural Nevada Coordinated Entry Agency' option in the list.

Managed with Clarity Human Services

3 Select your client or search for the UI

Rural Nevada Coordinated Entry Agency

93

Rural Nevada Coordinated Entry Ag...

BH

SEARCHCASELOADREFERRALS

SEARCH FOR A CLIENT

ADD CLIENT +

Enter search terms for a client

SEARCH

Use full name, partial name, date of birth or any combination.

⚠️ REMINDER - PUBLIC ALERTS

Please be sure to take a moment to review any public alert posted to a client record. You'll find the alert as a yellow banner at the top of the client profile screen. For our coordinated entry efforts, it is critical that all users of the system are actively checking public alerts to determine if a client has been referred for housing and has an active BOLO. For that, and many other reasons, your attention to the public alert system is greatly appreciated!

To avoid duplicate client entries, please complete a thorough client profile search by following the outlined search criteria by name, last 4 of SSN, DOB, or partial name search.

Managed with Clarity Human Services

<https://nevada.clarityhs.com/client/2FEA9FC48/profile>

Your recent client searches:

Christine Test (She/Her/Hers)

4 Click "Assessments"

Christine Test (She/Her/Hers)

95

SEARCH

CASELOAD

Brandon Hallauer,

Rural Nevada Coordinated Entry Ag...

BH

PROFILE

HISTORY

SERVICES

PROGRAMS

ASSESSMENTS

FILES

NOTES

CONTACT

LOCATION

REFERRALS

CLIENT PROFILE

Social Security Number

*** - ** - 4758

Quality of SSN

Approximate or partial SSN reported

Last Name

Test

First Name

Christine

Quality of Name

Full name reported

Quality of DOB

Full DOB Reported

Date of Birth

12/22/1974

Adult. Age: 50

Middle Name

Suffix

None

Zip Code of Last Address

89101

Pronouns

She/Her/Hers


Alias

Sex

Select

<https://nevada.clarityhs.com/client/2FEA9FC48/assessment>

Girl if child



UNIQUE IDENTIFIER

2FEA9FC48

Household Members

Manage

Pamela Test

Mother *

Child1 Test

Son

Shrek Test

Father

Active Programs

Winter Warming Shelter

Rural Nevada Coordinated Entry Project

Vegas Stronger

Vegas Stronger

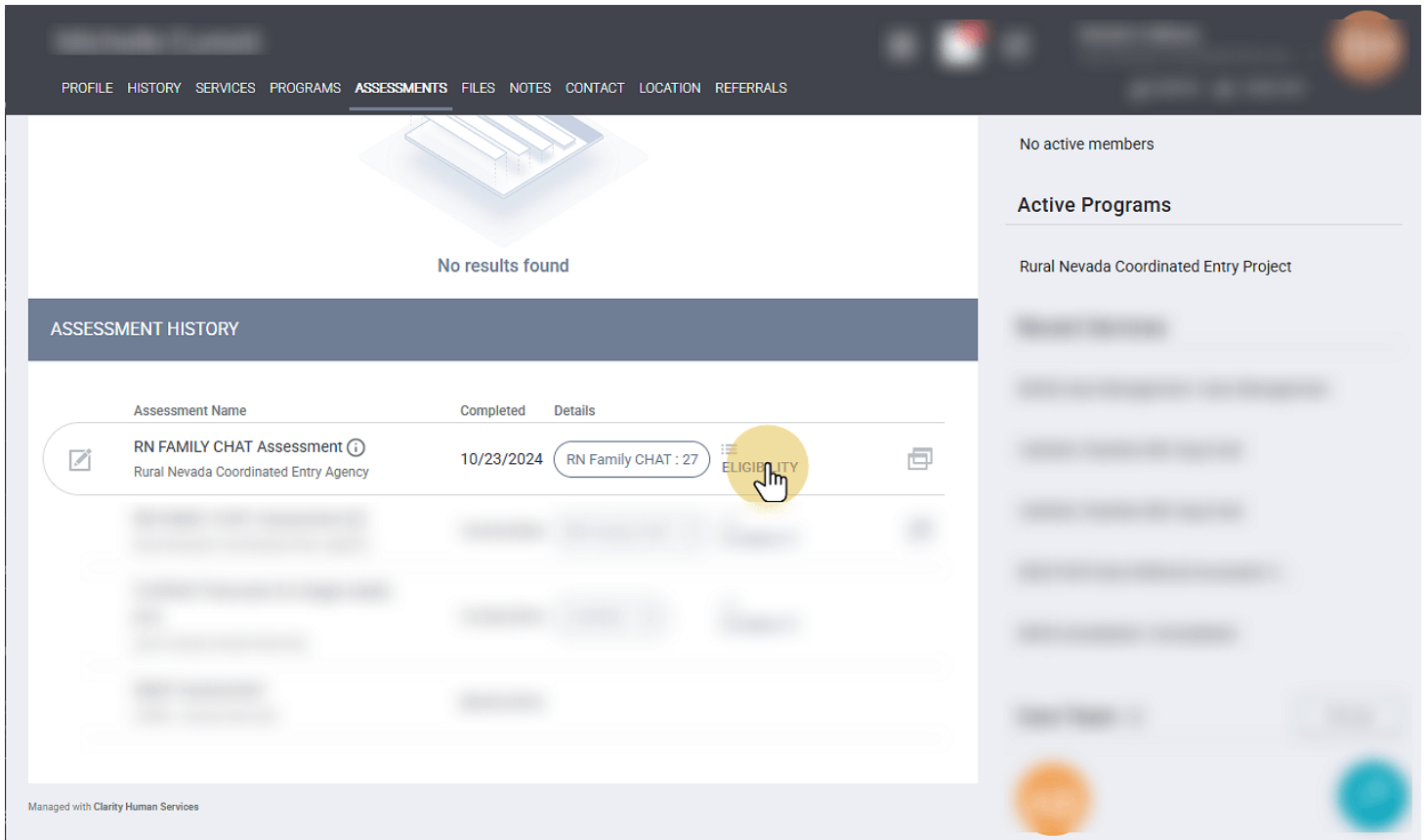
Recent Services

Huziana Kit: Huziana Kit




Referring Client to the Queue – Created By Winged Wolf Innovations

Page 6

5 Find their recent assessment and Click "ELIGIBILITY"

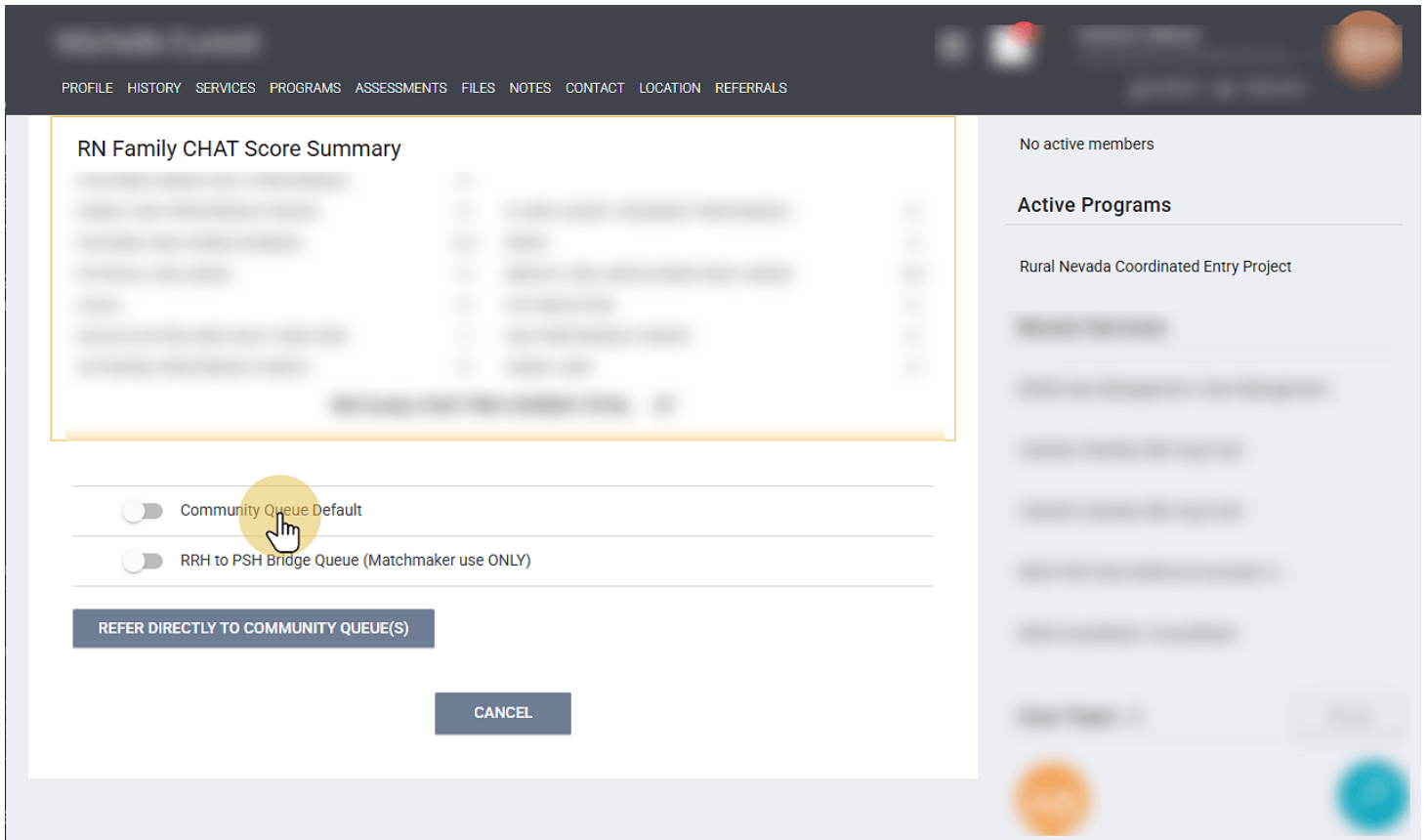


The screenshot displays the 'ASSESSMENTS' tab in the software. The top navigation bar includes links for PROFILE, HISTORY, SERVICES, PROGRAMS, ASSESSMENTS, FILES, NOTES, CONTACT, LOCATION, and REFERRALS. Below the navigation bar, a message states 'No results found' with a 3D bar chart icon. The 'ASSESSMENT HISTORY' section contains a table with the following data:

Assessment Name	Completed	Details
 RN FAMILY CHAT Assessment ⓘ Rural Nevada Coordinated Entry Agency	10/23/2024	<div>RN Family CHAT : 27</div> <div> ELIGIBILITY</div> 

At the bottom left, it says 'Managed with Clarity Human Services'. On the right side of the interface, there are sections for 'No active members' and 'Active Programs', with 'Rural Nevada Coordinated Entry Project' listed under the latter.

6 Click "Community Queue Default"



The screenshot shows a web application interface for 'RN Family CHAT Score Summary'. At the top, there is a navigation bar with links: PROFILE, HISTORY, SERVICES, PROGRAMS, ASSESSMENTS, FILES, NOTES, CONTACT, LOCATION, and REFERRALS. The main content area is divided into two columns. The left column contains a form with a table of data and two toggle switches. The first toggle switch, labeled 'Community Queue Default', is currently turned off and is highlighted with a yellow circle and a hand cursor. The second toggle switch is labeled 'RRH to PSH Bridge Queue (Matchmaker use ONLY)' and is also turned off. Below the toggles are two buttons: 'REFER DIRECTLY TO COMMUNITY QUEUE(S)' and 'CANCEL'. The right column contains a sidebar with the text 'No active members' and a section titled 'Active Programs' which lists 'Rural Nevada Coordinated Entry Project'.

PROFILE HISTORY SERVICES PROGRAMS ASSESSMENTS FILES NOTES CONTACT LOCATION REFERRALS

RN Family CHAT Score Summary

Client Name	Score	Notes
John Doe	10	Initial assessment
Jane Smith	15	Follow-up assessment
Bob Johnson	20	Final assessment

☐ Community Queue Default

☐ RRH to PSH Bridge Queue (Matchmaker use ONLY)

REFER DIRECTLY TO COMMUNITY QUEUE(S)

CANCEL

No active members

Active Programs

Rural Nevada Coordinated Entry Project

7 Click "Refer Directly to Community Queue"

