

FY 2024 CoC Competition Draft Performance Measure Ratings for Local Competition Scoring  
RNCOC

The Continuum of Care (CoC) Program, administered by the U.S. Department of Housing and Urban Development (HUD), plays a critical role in addressing homelessness by funding local efforts to quickly rehouse homeless individuals and families, minimize the trauma and dislocation caused by homelessness, and enhance the quality of life for those experiencing homelessness. A crucial aspect of the CoC program is the competitive process that determines the allocation of funds to various projects within a local CoC.

To ensure a fair and effective distribution of resources, the evaluation and ranking of project proposals are guided by a robust set of performance metrics. These metrics are designed to assess the effectiveness, efficiency, and overall impact of each project, thereby facilitating the identification of the most promising initiatives that align with HUD's strategic objectives and community priorities.

### Purpose of Performance Metrics

Performance metrics serve several key purposes in the context of the local HUD CoC competition:

1. **Objectivity and Transparency:** Establish clear, quantifiable criteria for evaluating project proposals, ensuring a transparent and objective selection process.
2. **Accountability:** Hold projects accountable for achieving specified outcomes, thereby ensuring that funded initiatives deliver tangible benefits to the target population.
3. **Continuous Improvement:** Provide a basis for feedback and improvement, encouraging projects to enhance their performance over time.
4. **Strategic Alignment:** Ensure that funded projects align with the overarching goals of the CoC, such as reducing homelessness, increasing housing stability, and improving service delivery.

A summary of the performance metrics to be used as well as the scales to be calculated in the FY 2024 CoC Local Competition are as follows:

Performance Measure	Description	Report and Methodology	Points Scale
Utilization	% of bed capacity used during the reporting period.	Housing Census Total bed nights provided divided by total bed night available. (For RRH calculated utilizing	90%> = 10 pts 70% to 89.9% =7 pts 50% to 79.9% = 5 pts Below 50% = 0 pts

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		households instead of individual bed nights)	
Data Quality	Issues and concerns with data components	APR Total issue rate percentages for 6a, 6b, and 6c divided by the the total number of elements across 6a, 6b and 6c.	Less than 5% = 10 points 6% to 10% = 7 points 11% to 20% = 5 points More than 20% = 0 points
Unspent Funds	% of total award expended.	CoC Quarterly Report (Funds Remaining/Total Budget Amount)	Less than 10% = 10 points 11-15% = 7 points 16-25% = 5 points More than 26% = 0 points
Stable Housing (PH)	% of participants that remained in housing during the reporting period.	APR All stayers in Q5a + Exits to PH of Q23c divided by all participants served in Q5 minus participants who exited to foster care, hospital, long term care or deceased in Q23c.	Greater than 90% = 10 points 70% to 89%= 7 points 50% to 69%= 5 points Less than 50% = 0 Points
Exits to Permanent Housing (TH, RRH)	% of program participants exiting to a permanent housing destination.	APR Q23c - Exits to PH (Q23c) divided by all exits minus participants who exited to foster care, hospital, long term care or deceased in Q23c.	Greater than 75% = 10 points 50% to 74% = 6 points Less than 50% = 0 points
Exits to Homelessness	% of program participants exited to homelessness or without a permanent destination	APR Q23c Exits to homelessness total divided by total of all exits in Q23c	Less that 10% = 10 points 11% to 50% = 5 points Greater to 51% = 0 points
Increase Non-Cash Mainstream Benefits	% of program participants with sources of non-cash benefits	APR Adult Stayers with 1+ sources of NCB + Adult Leavers with 1+	Greater than 75% = 10 Points 50% to 74% = 7 points 25% to 49% = 5 points

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		Sources of NCB (Q20b) divided by all adults at start (Q18) – adults not yet required to have annual assessment (Q18)	Less than 25% = 0 points
Increased Income	% of program participants that increased income during reporting period	APR Numerator: Q19a1 (Row 5, Columns 3, 4, and 5) plus Q19a2 (Row 5, Columns 3,4, and 5) • Denominator: Q19a1 (Row 5, Column 7) plus Q19a2 (Row 5, Column 7)	Greater than 75% = 10 Points 50% to 74% = 7 points 25% to 49% = 5 points Less than 25% = 0 points
Length of Stay	Average length of time participant is enrolled in the program.	Program Roster Total Length of Stay for all clients active in the program during the reported period divided by the total number of clients served.	PSH: 2+ years stable = 10 points 18 months to 23 months= 7 points 12 months to 18 months = 5 points Less than a year = 0 points <u>RRH:</u> 3 months to 9 months = 10 points 10 months to 12 months= 7 points 13 months to 18 months = 5 points Over 18 months = 0 points
Returns to Homelessness	Percentage of clients graduating from the program that return to the homeless service system.	Program Recidivism Report Total returns to homelessness divided by total exited.	Less than 25% = 10 points 24% to 50% = 7 points More than 51% = 0 points
Annual Assessment	% of completed assessments during the reporting period.	Program Roster Total Length of Stays divided by 365.	Greater than 90% = 10 points 70% to 89%= 7 points 50% to 69%= 5 points Less than 50% = 0 Points

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		Total divided by total completed under A column.	
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